



# CONTACT

Newsletter of the International Academy for Quality

Dear Fellow-Academicians,

The Easter holiday gives me the welcome opportunity to compile this issue of CONTACT. It is rewarding to hear from so many of you that you deem this publication a worthwhile effort. Therefore, I plan to continue it until my term of office ends next year. You know, of course, that it is not me, but the German Society for Quality, which pays for duplicating and mailing of this newsletter. So let's see what is news this time.

First things first as usual: The Academy welcomes two new members: Academicians Sierra and Vigier.

## ACN ENRIQUE SIERRA

*Dirce*  
Acn Sierra is presently Adviser on Quality Control at the International Trade Center UNCTAD/GATT in Geneva (Switzerland). He qualified for this office by extensive studies first in his home country, Colombia, at the University of Santander (Industrial Engineering), then obtaining a Master of Science degree from the University of Miami (U.S.A.) as a Fulbright Scholar. He went on to Europe participating in Bouwcentrum course in the Netherlands on QC using a scholarship offered by OAS and the Government of the Netherlands. Subsequently, Acn Sierra was professor of Industrial Engineering at the University of Bogota, specializing in courses on QC there. At the same time, he worked for the Colombian National Apprenticeship Service as Chief, Consultancy to Enterprises Division.

The Academy trusts that its new colleague will foster the ties between that important international body, UNCTAD/GATT and us to the benefit of both parties.

## ACN MICHEL G VIGIER

Acn Vigier has a long and fruitful carrière in industry to speak for him and for his achievements. As a graduate of the famous Ecole supérieure des Travaux Publics Paris, he obtained the degree of Ingenieur Mecanicien-Electricien. Starting his carrière with SIMCA, he went on to become Quality Manager Bendix France (DBA). He is now Deputy Quality Manager of Citroen.

Welcome, Michel! We know each other from many EOQC functions.

## ACN GLICHEV AND ACN STIER

Carrying out the decisions of our General Assembly concerning Academicians obviously no longer interested in the work of the Academy we regret to have Acns Glichev and Stier to consider as having resigned.

## NEXT MEETING

Our next (inofficial) meeting is scheduled for Monday, May 23, 1983, in Boston, Sheraton-Boston-Hotel, Plaza Level, Second Floor, Liberty Lobby, Room Liberty A. We are indebted to James M. Bram, Director of ASQC, for making all the arrangements on our behalf.

To my great regret, I will not be able to participate this time. I hope, though, that many Academicians will find time to attend.

## NEXT TRIENNIAL MEETING

The preparations for our next official meeting and the General Assembly of the Academy (in connection with the EOQC congress) in Brighton, U.K., are well under way by now. The organizers have issued a call for papers, which should deal with the following topics: Economic Aspects of Quality, New Techniques for Quality Control, Auditing and Evaluation of Quality, Economic Aspects of Product Liability, The Role of Third Party QA Systems, QA in Smaller Companies, International Standards for Product Quality, Motivation for Quality.

Anyone interested to present a paper on this wide range of subject matters is cordially invited to contact

World Quality Congress '84, Secretariat  
The British Quality Association  
The Institute of Quality Assurance  
54 Princes Gate, Exhibition Road  
London SW7 2PG  
England. Telephone: 01-584-9026  
Telex: 896691 TLXIR G  
(Attn "INQUAL")

## OUR PRESIDENT'S ACTIONS

ISO: President Ishikawa has appointed Acn Freund to serve as IAQ's official liason officer to ISO/TC 176. Acn Freund has accepted that appointment. We expect particularly rewarding results of this co-operation.

UNIDO: President Ishikawa also approved the plan of Acn Turello to act as temporary liason officer to UNIDO.

I learn from a letter of our president that UNIDO sponsors each year an important seminar on Quality Improvement in Japan. That practice could be transferred to other parts of the world, also.

List of QC-Bodies, worldwide: Our president will update this list.

ing Contract No. 15, April 1983, page 3

## INDEX OF LITERATURE

This subject has been on the agenda of quite a few of our recent meetings, so far without tangible solution.

To avoid a gap in the service, Acn Bicking will continue to provide it to all interested Academicians and others. The price is moderate, indeed: To cover the expenses, mainly for mailing, it is fixed as follows: \$ 5 per year for subscribers in North-America, \$ 7.50 overseas (airmail). Thank you, Charlie!

## REQUEST FROM IACC

Acn Garcia is working on a multinational project of QC in the Food Industry. Last November, a meeting of the national coordinators of Latinamerica for that project took place in Panama City, with Acn Bicking cooperating.

An opening is to be filled by an expert in Quality Management in the Meat Industry, fundamentally making sausages, cold foods and ham. The expert is expected to act as adviser to that part of industry. A QC manual should be developed among other scores. The contract partner is OAS.

Anyone interested for himself or knowing someone potentially interested in this post should write to:

Mr. Enrique Jorge García  
Instituto Argentino de Control de Calidad  
Carlos Calvo 1551,  
1102 Buenos Aires, Argentina

## NEWS FROM OUR RANKS

### Richard Freund

Dick has decided to take advantage of a generous early retirement program in order to do some writing and to start his own consulting career. He likes to receive his mail no longer over his old address. Please note:

Richard A. Freund  
Quality Planning Associates  
155 Yarkerdale Drive  
Rochester, NY 14615

Your fellow-academicians wish you well, Dick! You have always contributed to the activities of the Academy far above the average. May we express the hope that this will continue also under the new circumstances?

### Yoshio Kondo

New honors usually go with new commitments. This is the case with Yoshio, who has been elected to act as Dean of the Faculty of Engineering, Kyoto University, for term starting April 1, 1983. He writes me that he is afraid not to assist IAQ during this term of office (ending March 31, 1985) as he did before. Don't worry, dear colleague! You did your fair share and more than that while acting as Secretary-General of the Academy. We will overcome a temporary slowdown of your activities for us in the hope that you will resume your support fully after two years.

NEWS FROM OUR RANKS (CONT'D)

Lennart Sandholm

Last November, Lennart was again busy in China (People's Republic) upgrading the knowledge of about 100 Quality Managers and Engineers from all over the country in a seminar. This is a snowball effort, because the participants have to lecture later on in their home towns and regions, helping industry to meet the expectations of the planning staffs.

In Portugal he lectured in December on a joint Swedish-Portuguese project. As he was in India in January/February of this year, and planned - at the time of writing of his letter - to visit Mexico, we may have his impressions in the next issue of CONTACT.

Hans-Dieter Seghezzi

I think the entire Academy would have liked to <sup>stand</sup> behind Acns Hartz and Masing, when they congratulated Hans-Dieter at a large party commemorating his finishing half a century since he was born.

Ad multos annos, dear colleague, and may age not prevent you from contributing generously to our good cause, as you have done so successfully in the past!

Walter Hurd

Walt was selected to be the recipient of the first San Fernando Valley ASQC Quality Professional Award.

In all probability, Walt will have a great problem on hand before soon, if things develop, as they have been doing to my amazement during all the time I know him: He will have to enlarge his house only for the purpose of providing more wall-space to all those awards properly, people keep showering on him...

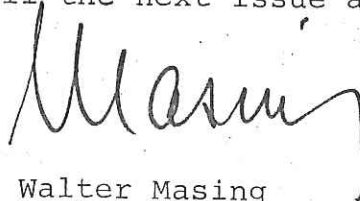
Marcos Bertin

Marcos' affiliation to IAQ was duly registered in "Who's Who in Latin America". Moreover, Acn Wachniak visited him on a tour to Argentina, where Ray extolled the virtues of Crossed Reference Index to Quality Technology Related Literature (TIPSS). Marcos promised to send me a copy of the magazine Mercado carrying an interview with Ray. Thanks in advance, but with my less than poor Spanish...?

Ove Hartz

The information I received from Ove about a Scandinavian project resulting in some publications (partly with Acn Jersin) is too interesting to be covered with one sentence only. For more there is no room in this issue. Well, I keep it for the next, because I'm always happy to have copy enough to continue this service.

Until the next issue appears



Walter Masing