



# CONTACT

Newsletter of the International Academy for Quality

Dear Fellow-Academicians,

Because of its importance I repeat here, at the beginning of the twentieth issue of our newsletter (after all, it's kind of a little jubilee, if I come to think of it) a message you all have got already from our president, Acn Liebman. He has made arrangements for an informal meeting of Academicians in connection with the Annual ASQC congress in Baltimore. The meeting is scheduled for Sunday, May 5th from 13:00 to 17:00 hours in the Hyatt Regency Hotel to be followed by cocktails and dinner starting at 18:00 hours that day. Details will be sent to those who inform president Liebman not later than April 1st that they will attend. Our ladies are most welcome to join us in the evening.

## News from Argentina

A rightfully proud Acn Bertin informs me that one major project has now materialized and come into reality: The National Quality Program. A committee, composed of representatives of the Ministries of Industry, Commerce, Agriculture, Health and Labor, the Nt'l Standards Institute and IACC, will operate directly from the presidents office under the coordination of the Secretary-General. Special mention is made in the letter of the helpful activities of Acn Musi.

Acn Garcia sends more news from Argentina. The Instituto Argentino de Control de la Calidad (IACC) announces the 3rd Biennial of Quality and the 4th South-American Seminar on QC in Córdoba from September 16 to 18, 1985. A first circular (in Spanish) is out giving an overall outline of the event. More informations from IACC, Carlos Calvo 1551, 1102 Buenos Aires, Argentina.

In this context, Acn Garcia informs me that he has been elected to be the Executive Secretary of the Pan American Standards Commission. He will now carry two hats, because he continues in his capacity of General Director of IACC.

Congratulations, Enrique! You seem to work according to that old quip: "The day has 24 hours, and if we haven't finished our work, we continue at night!"

## Greetings from the Philippines!

All letters from Acn Gatchalian start with this really nice sentence. I like it...puts me in a good mood, especially since I have been to that beautiful country of 10.000 (?) islands, see CONTACT Nr. 15.

This time, however, I was sorry to read in her letter of January 12th that she wanted me to announce in the next issue of CONTACT the conference of the New Zealand Organization for QA, to be held in Auckland May 1st to 3rd this year. Dear Miflora, you know by now that CONTACT appears about every 3 month. So if announcements are to be of any value, they must be on my desk much earlier. All our other members: this goes for you, too!

The second announcement was about the 3rd Asia Pacific Congress on QC in Beijing, China, October 21st to 25th, 1985. This info was given in CONTACT Nr. 18 already along with the address, where to obtain details. The affair seems to attract much interest, because I know that both the ASQC and EOQC are preparing high-ranking delegations with quite a few Academicians participating.

Acn Gatchalian goes on to say: "Please help us disseminate the information that all Asian countries and other countries facing the rim of the Pacific Ocean can either be Associate Members (if no QC or Standards Organization exists) or Affiliate Members with a representative to the Core Council (if a QC or Standards Organization exists). The Core Council members will elect the Officers who will govern APQCO. The election will be held in Beijing during the meeting on October 21 - 25, 1985."

## ASQC International Chapter

The newsletter of the ASQC International Chapter "Quality World" always makes good reading with its news from all over the world. The latest issue mentions (among others) the visit of Acn Aschner to the United States (see below). In addition to that it brings a contribution written by Acn Harrington under the title: "What makes a good Quality Manager". Acn Harrington is further mentioned as leader of the International Quality Exchange Tour, this time the seminar in Bombay, India, in cooperation with the Bombay Management Association and the Perfect Machine Tool Centre for Quality Management. This seems to have been an especially fruitful event.

Members of the Intern't'l Chapter get the newsletter routinely. Others may obtain copies by writing to ASQC headquarters.

## Academicians working together

Philips, the large, dutch-based electrical/electronics company, has started a Company-Wide Quality Improvement program. Acns Kofoed and Masing were invited to speak at the top-level kick-off function of the German branch of Philips in Hamburg. It was a pleasure to have the opportunity to work together.

## A special guest of the U.S. Government (and many Academicians')

Last fall, Acn Aschner made a formidable trip through the U.S., sponsored by USIA. While his subject of study was the situation and requirements of the textile industry, the list of persons he met reads like a Who's Who of U.S. Academicians. All of them have been most helpful and cooperative, besides dining and winning their guest from Hungary (when his stomach would take it). Acn Aschner makes special mention of Acn Bickings "lovely home and the marvellous site we walked around". Acn Harrington spent an entire day with him (most informative) and Acn Hurd, while personally absent, had made important arrangements for him. Acn Feigenbaum also took time out from a busy schedule and had the nicety to send the newest edition of his book "Total QC" to Acn Aschner's next destination, Acn Freund. On the program here was a visit to the Rochester Institute of Technology, Center for Quality and Applied Statistics, and a guided tour to Niagara Falls. More discussions and material at Acns Crosby and Leek's offices and a course as "member of the family" at their Quality College. Last but not least Acn Stephens, who introduced him to the Georgia Institute of Technology. Acn Aschner is full of praise, and he uses his report to thank once again his generous hosts.

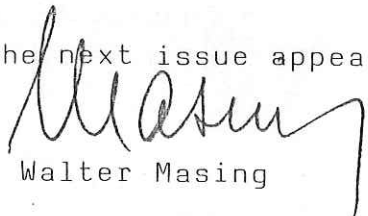
## Project kick-off in Munich

After some correspondence and telephoning, the Academicians of the German-speaking countries Hansen, Masing, Seghezzi, Schwander and Zeller decided to tackle the project 6, proposed by our president: "To determine the new Quality technologies and methodologies required to meet the social and industrial challenges of the 90s". On invitation of Acn Zeller the group met in Munich on February 25th in his office at Siemens to lay the groundwork and chart a course for further action. Unfortunately, Acn Seghezzi was prevented from attending due to severe illness, but he participated through correspondence. It was a fruitful meeting. Acn Zeller will make a short report in Baltimore.

## For the record only

An unexpected fact surfaced when Secretary-General Zeller reminded Acn Ferreira to pay his dues, outstanding for two years. He answered that he had resigned from the Academy already in 1982, because he was no longer active in QC. To whom that letter was sent and why it never arrived in our administrative office is still open, but we will make no inquiries. His resignation in good standing is accepted. Please delate Acn Ferreira from your membership list.

Hope to see many of you in Baltimore! Till the next issue appears

  
Walter Masing