



# CONTACT

A Newsletter of the International Academy for Quality – No 91, Sept. 2005

## **THE INTERNATIONAL ACADEMY FOR QUALITY SCHEDULE OF EVENTS**

**THE INTERNATIONAL CONFERENCE ON QUALITY  
ICQ'05-TOKYO TOKYO, JAPAN  
SEPTEMBER 13-20, 2005, KEIO PLAZA HOTEL**

**T**he IAQ Triennial Assembly and related activities will be held in conjunction with the JUSE Conference, ICQ05-Tokyo. IAQ formal activities start Tuesday, September 13 with a pre-conference seminar and conclude with the Triennial Assembly on Friday, September 16, 2005, followed by dinner.

The location for the conference is the Keio Plaza Hotel. Guidance for registration and for securing hotel rooms may be found at the IAQ web site.

This very important IAQ meeting, held every three years, assumes special significance as it is the fortieth anniversary of the IAQ. A major task of the meeting is the election of officers for the coming term.

**August 25, 2005**

The attached agenda is updated from the previously published versions. The most recent agenda is identified by the release date under the title.

### **AGENDA CHANGES**

**AUGUST 25, 2005**

1. The activities previously planned for the weekend following the conference have been cancelled.
2. President Spence Hutchens has called for an IAQ Board Meeting on Thursday, September 15, 2005, from 9:00 a.m. to 11:00 a.m. Location to be announced.

### **IAQ DINNER**

**THE IAQ DINNER WILL START FROM 7 PM, FRIDAY, SEPTEMBER 16 AT THE CHINESE RESTAURANT NAN YUEN (SOUTH PARADISE) ON THE 2ND FLOOR OF THE KAIO PLLAZA HOTEL (THE SAME HOTEL AS THE ICQ'05 TOKYO).**

**TUESDAY, SEPTEMBER 13, 2005**

Pre-Conference Seminar, 1:30 p.m. to 4:30 p/m.

- **1:30-1:45**  
Introduction, Mr. Spencer Hutchins, moderator
- **1:45-2:30**  
Dr. Val Feigenbaum will discuss *The Future of Quality and the Power of Management Capital*
- **2:30-2:45** Break
- **2:45-3:15**  
Paul Borawski will address *The ASQ Futures Study, 2005*
- **3:15-4:30**  
Panel: Spence Hutchens, moderator  
Panel Members:
  - Dr. Blan Godfrey
  - Dr. Marcos Bertin
  - Professor Mohamed Zari
  - Dr. Yoshio Kondo

**WEDNESDAY, SEPTEMBER 14, 2005**

Plenary Session Speakers from the IAQ

- **11:20-noon**  
Dr. A. V. Feigenbaum, Opening Plenary
- **Noon-12:40** Dr. Noriaki Kano

**IAQ Technical Session, 4:20 p.m. to 6:00 p.m.**

- Title: *A Global View on Present and Future Developments on Quality*  
- Moderator Dr. Marcos Bertin

Speakers:

- Dr. Robert Cole  
*The Challenge of Customer Centric IT Business Applications*
- Dr. Shoji Shiba  
*The Five Step Discovery Process, Creating Breakthrough Ideas*
- Dr. Lennart Sandholm  
*Is There a Role for a Quality Manager?*
- Mr. Greg Watson  
*Quality in the Eye of the Storm*

**THURSDAY, SEPTEMBER 15, 2005**

IAQ Board Meeting

- Time 9:00 a.m.-11:00 a.m.
- Meeting Chair Spencer Hutchens Jr.
- Location To be announced.

**FRIDAY, SEPTEMBER 16, 2005**

IAQ Triennial Meeting

- Time 9:00 a.m.-4:00 p.m.
- Meeting Chair Marcos Bertin
- Dinner 7:00 p.m.,  
Chinese Restaurant Nan Yuen (South Paradise).



**AT LAST ASQ CONFERENCE ACADEMICIAN  
JENS JORN DAHLGAARD WON THE  
LANCASTER MEDAL FOR CONTRIBUTION TO  
THE INTERNATIONAL FRATERNITY OF  
QUALITY PROFESSIONALS**

# **INTERNATIONAL ACADEMY FOR QUALITY – IAQ**

## **MEMBERSHIP SUCCESS FACTORS**

### **QUALITY OF IAQ MEMBERSHIP DEFINITION**

- Excellence, expertise in the field.
- National, company & /or professional leadership
- Track record of accomplishments, academic and/or applications.
- Excellent communications (oral, written, languages)
- Commitment

### **MEMBERSHIP SUCCESS FACTORS**

1. Expert knowledge & wide experience
2. Ability to communicate
3. International involvement
4. Ability to travel
5. Strong position at “home country”
6. Collective knowledge of quality organizations
7. Commitment to scientific approach to quality
8. Personal, not linked to organizations.
9. Willingness to share ideas
10. Engaged in continuous improvement of Quality
11. Mixed academic base experience
12. Mature personality, humor & tolerant

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## **CONFERENCE LISTING**

### **OCTOBER**

**Cardiff 2005 – “What next for European Business?”**

October 3-5, 2005, Cardiff, Wales, United Kingdom

[www.efqmforum.org/venue/index.php](http://www.efqmforum.org/venue/index.php)

**2005 International Quality Conference**

October 3-7, 2005, Westin Harbour Castle, Toronto, Canada

[www.qaiusa.com](http://www.qaiusa.com)

**ICQCC 2005**

October 18-21, 2005, Changwon, Korea

[www.juse.or.jp/e/conventions/icccq.html](http://www.juse.or.jp/e/conventions/icccq.html)

### **UPCOMING CONFERENCE**

**World Conference on Quality and Improvement – ASQ**

May 1-3, 2006, Midwest Airline Center, Milwaukee, Wisconsin

**50th EOQ Congress 2006**

Belgium, May 28-31, 2006

[www.eoq2006.org](http://www.eoq2006.org)

# E-MAIL ADDRESSES

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